



The Love Lounge

Advice about sex, love and disability



What The Love Lounge Offers



The Love Lounge offers **two choices**.

Option 1



You can have a first meeting with us on Zoom. This is called a **consultation**

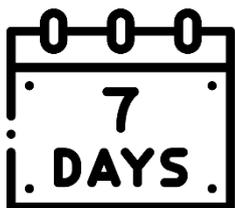
In this consultation we will see if you can have more Love Lounge sessions

Option 2

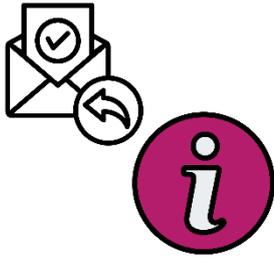


You can email us your question.

Our email address is LoveLounge@enhancetheuk.org



We will reply in 7 days



We will reply with help and information

Your consultation

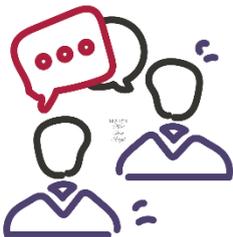
In this Consultation we will:



- Get to know you



- Listen to you



- Find out what help you want



- See if you can have more sessions. You can have up to 8 sessions.

What we will and won't do



We will listen to what you tell us.

But we will not tell you what to do.



You can decide what you want to do.
You can choose how to use the
information we give you.



If you decide to try one of our ideas
and it goes wrong, you cannot say it
was our fault.

About your Consultation



You can book a consultation to talk to
us on our website:

**[https://calendly.com/enhancet
heuk/60min](https://calendly.com/enhancet
heuk/60min)**



Your consultation will be on a video call on the computer.

We will email you a link to join the meeting.



Your consultation will last for 45 minutes.



We will not record the meeting.



We might write down what you say.
We will keep this safely locked on our computer.



There will be 2 members of our team at your consultation

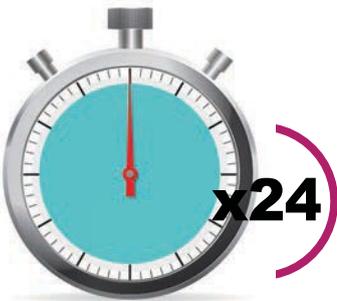
What you need to do



You must be on time for your consultation.



If you need to cancel your consultation, you should let us know.



You should tell us more than 24 hours before your appointment.



We will book a new consultation as soon as possible.



You can choose if you want to talk about your consultation with your friends and family.

How we will use what you tell us



We want to give you the best service.

To do this, we must keep information about you and the help we gave you.

Information we might have about you includes:



- your name



- if you are in a relationship with someone



- information about your disability or any health

problems you have



We will also collect any information you tell us in your appointment.

We use your information to give you help and advice.



We will keep what you tell us private and safe. We will treat it with respect.

We will only share your information:



- to help you get the help and support you need



- if the law says we need to share it with someone



- to stop someone from getting hurt



If we need to share your information, we will always ask you if you agree.

After your Consultation



We will email you to tell you if you can have more sessions. We will tell you how many sessions you can get. We will tell you what you need to know.



We may send you

- A short summary
- Helpful links or information



We are excited to meet you.

Zoe and the Love Lounge Team